

Appendix A – Recommended Smart Phones and Other Mobile Devices

Smart Phones

Carrier	Device	Additional Information
Verizon	Droid 2	<ul style="list-style-type: none"> No known issues
	HTC Incredible	<ul style="list-style-type: none"> Native email app does not work correctly Install Touchdown app for syncing (\$20 one time fee)
AT&T	iPhone 4 iPhone 3GS	<ul style="list-style-type: none"> Push email drains the battery quickly. There are issues with reoccurring appointments in the calendar, where when changing an appointment time, the change cannot be saved. iOS does not run flash content on websites.
	Blackberry 9600 Bold	<ul style="list-style-type: none"> Must use the CFAES NotifyLink server for syncing (charges may apply)
Sprint	HTC Evo	<ul style="list-style-type: none"> Native email app does not work correctly Install Touchdown app for syncing (\$20 one time fee)
T-Mobile		No recommendations at this time

**If you are interested in having your smart phone tested in the CFAES environment, please send an email to ithelp@cfaes.osu.edu with your contact information and a member of the IT Services team will respond to assist you.*

Other Mobile Devices

As of January 31, 2011, the iPad is the only mobile device that has been tested. As with the other iOS devices listed above (see iPhone), it does sync with the CFAES email server, although there is an issue with recurring appointments. The browser does not run Flash content, which will limit some websites that can be viewed with the device.

A Remote Desktop app has been tested and does work well connecting to CFAES Terminal Services to allow the user a full Windows environment with an internet connection.

**If you are interested in having another mobile device tested in the CFAES environment, please send an email to ithelp@cfaes.osu.edu with your contact information and a member of the IT Services team will respond to assist you.*